

Checking the driver and firmware versions

Check the current versions before beginning to update the UH-7000 driver and firmware.

- 1. Press the MIXER PANEL button on the unit to open the Mixer Panel.
- 2. Click the "INTERFACE" tab to open the "INTERFACE" page.

TASCAM

3. Check the "Driver Version" and "Firmware Version" items on this page.

IN	TERFACE MIXER	EFFECTS			TASCAM
[
	Driver Version:	1.00	Mixer Mode		
	Device:	UH-7000	Multitrack	<u>·</u>	
	Connection Type:	USB 2.0	Audio Performance		
	Firmware Version:	1.00	normal latency		
	Sample Width:	24 bits	Sample Clock Source		
			automatic		
			Auto Power Save		
	Digital Input Status:	no valid signal	30 min	_	

Windows UH-7000 Mixer Panel

ERFACE MIXER	EFFECTS	Т	ASC
Driver Version:	1.00	Mixer Mode	
Device:	UH-7000	Multitrack ‡	
Connection Type:	USB 2.0	Sample Clock Source	
Firmware Version:	1.00	Automatic \$	
Sample Width:	24bit	Auto Power Save	
Sample Rate:	44.1kHz	30 min 🗘	
Sample Clock Source:	internal		
Digital Input Status:	No valid signal		

Mac OS X UH-7000 Mixer Panel



How to install drivers and firmware

Follow the procedures below to install the latest driver and then update the firmware.

Windows

Driver updating procedures

Before beginning installation, disconnect the UH-7000 from the USB cable. Before installing the new driver uninstall any existing driver on the computer. See "Uninstalling the driver" in the Owner's Manual for instructions.

- 1. Download the latest driver (Ver. x.xx driver) for your operating system from the TASCAM website (http://tascam. com/), and save it to your computer's hard disk.
- 2. Uncompress the driver zip file on the hard disk.
- 3. Double-click the "setup.cmd" file to start installation. Follow the procedures in the Owner's Manual to complete the installation.

Firmware updating procedures

After completing installation of the driver and restarting the computer, update the firmware.

- 1. Download the latest firmware (UH-7000 firmware updater ver x.xx for windows) for your operating system from the TASCAM website (http://tascam.com/) and save it to your computer's hard disk.
- 2. Uncompress the saved zip file, and double-click the exe file that appears to start the firmware updater.
- 3. Connect the UH-7000 to the computer by USB, and confirm that "connected" appears on the updater screen.



4. Click the "write firmware" button to start the update.



CAUTION

While updating, do not disconnect the USB cable or turn the computer's power OFF. Doing so could damage the firmware, making further updating and ordinary operation impossible.

5. Click the "Exit" button to complete the update.



Mac

About Gatekeeper

There are some cases where a caution window can appear during the installation, depending on the Gatekeeper setting.

In case Gatekeeper has been set to "Mac App Store".

The security caution ""(filename)" can't be opened because it was not downloaded from the Mac App Store." may appear.

	"TASCAM_UH-7000_1.00.app" can't be opened because it was not downloaded from the Mac App Store.		
	Your security preferences allow installation of only apps from the Mac App Store.		
	Safari.app downloaded this file today at 18:48.		
?	ОК		

In this case, close the caution window by clicking "OK", then control-click on the file. Select the "Open" item. The caution window ""(filename)" is not from the Mac App Store. Are you sure you want to open it?" will appear. Click the "Open" button.

	"TASCAM_UH-7000_1.00.app" is not from the Mac App Store. Are you sure you want to open it? Opening "TASCAM_UH-7000_1.00.app" will always allow it to run on this Mac.
	Safari.app downloaded this file today at 18:48.
?	Open Cancel

There are cases when that same caution will appear when the gatekeeper has been set to something other than "Allow the application from Mac App Store only".

There are also cases where you can't open the file and a message will appear saying ""(filename)" can't be opened because it was not downloaded from the Mac App Store".

Your security preferences allow installation apps from the Mac App Store.	lac App Store.	ded
	preferences allow installation e Mac App Store.	of only
Safari.app downloaded this file today at 18	wnloaded this file today at 18:	48.

In this instance, execute the file after copying it from the original folder to a different folder (or your desktop).

You can also execute the file after changing the Gatekeeper setting to "Mac App Store and identified developers".



■ To change the gatekeeper setting.

Gatekeeper setting can be changed via the following path: "System Preferences""Security & Privacy""General""Allow application downloaded from:".

To change the setting, click the lock icon at the bottom left, then input your system password.

000	Security & Privacy	
Show All		Q
	General FileVault Firewall	Privacy
A login pass	word has been set for this user Char	ige Password
🗌 Requi	re password immediately 💠 after s	eep or screen saver begins
Show	a message when the screen is locked	Set Lock Message
🗌 Disab	le automatic login	
Allow applic • Mac A Mac A Anyw	ations downloaded from: App Store App Store and identified developers here	
Click the lock to m	ake changes.	Advanced ?

This lock is re-applied if the system environment setting is close by the button or command+Q etc, or moving away from this panel by clicking "Show all".

CAUTION

Your computer is exposed to a certain level of risk (downloading unsigned apps) by changing the Gatekeeper setting.

If the security level was changed to "Anywhere" (for the purpose of downloading the driver and firmware files), please return the selection to either "Mac App Store" or "Mac App Store and identified developers" after completing the driver and/or firmware installation.

Driver updating procedures

Before beginning installation, disconnect the UH-7000 from the USB cable. Before installing the new driver uninstall any existing driver on the computer. See "Uninstalling the driver" in the Owner's Manual for instructions.

- 1. Download the latest driver (Ver. x.xx driver) for your operating system from the TASCAM website (http://tascam. com/).
- Double-click the disc image file (.dmg file) you downloaded, then double-click the "TASCAM _UH-7000_x.xx" file in the opened folder.



NOTE

There are times that the zip file you downloaded will not be automatically unzipped depending on you computer environment. In this case, double-click the disc image file after unzipping the zip file. 3. After the installer launches, follow the instructions on the screen to proceed with the installation.



 Click the "Restart" button to quit the installer and restart the computer.



Firmware update procedures

After completing installation of the driver and restarting the computer, update the firmware.

- 1. Download the Ver. x.xx firmware updater (for Mac OS X) from the TASCAM website (http://tascam.com/).
- 2. Double-click the downloaded updater where it appears in the download window, for example, to launch the firmware updater.

NOTE

- This security warning might appear: "FW Updater...' is an application downloaded from the Internet. Are you sure you want to open it?" If it does, click the "Open" button. Moreover, if the updater disappears from the desktop when this message appears, click the updater's icon in the dock.
- Depending on the system being used, the downloaded zip file might not decompress automatically. In this case, decompress the zip file and then double-click the updater.



UH-7000

3. Connect the UH-7000 to the computer by USB, and confirm that the current driver version is shown.



4. Click the "write firmware" button to start the update.



CAUTION

Do not disconnect the USB cable during the update.

5. When the following message appears after updating completes, click the "OK" button.



CAUTION

If "OK" is not shown, the update did not complete successfully. Click the "write firmware" button again to execute the update.

6. The message in step 5 will disappear, so clicking the "Exit" button will complete the update.

