### Checking the software version.

1. Open the Streaming Dashboard screen in the Google Chrome web browser to show the Encoder Control screen.

TASCAM					,	VS-R265_00022E829	001 172.29.198.75
			En	coder Control	Decoder Contr	ol Device Setting	a Advanced
Encoders							
Device Name	Analog 😜 Overload	Input Resolution	Streaming	Recording	Audio Settings	Encoder Settings	Output Settings
V\$-R265_00022E829001 (Curre	٠	2160p30	~	×	Configure	Configure	Configure

2. Select the Advanced tab to open the Advanced screen.

TASCAM	VS-R265_00022E829000   192.168.3.22			
	Encoder Control	Decoder Control	Device Settings	Advanced
Reset Settings				
Resets all current settings back to defaults except device name, device n	ole, network settings, and ar	uthentication settings.		
Search By Name 👻				
Confirm Reset				
Software Lindate				
Gurrent Device: VS-8265_00022F829000 (192.168.3.22)				
Current Version: 1.0.1.7.1				
Check for Update				
Dobug Information				
Debug information	farmalian.			
to better help with an issue, we may ask you to provide us with debug in	rormation.			
Download				

**3.** Check the Current Version under Software Update on the screen.

### **Before updating**

Always follow the procedures below when updating to Ver2.0.2.26.1. Failure to follow these procedures could result in making the unit unstartable.

### Procedures for updating from versions 1.0.0.7.1, 1.0.1.7.1, 1.0.2.7.1 and 1.1.0.7.1

If the unit is using one of the above versions, the procedures below must be followed to update it.

- Step 1: Update to Ver1.1.0.11.1 using an SD card
- Step 2: Update to Ver2.0.1.25.1 using an SD card or via the Internet
- Step 3: Update to Ver2.0.2.26.1 using an SD card or USB flash drive
  - Note: Updates in steps 1 and 3 cannot be conducted via the Internet.

## Procedures for updating from versions other than 1.0.0.7.1, 1.0.1.7.1, 1.0.2.7.1 or 1.1.0.7.1

If the unit is using a version other than one of the above, the procedures below must be followed to update it.

- Step 1: Update to Ver2.0.1.25.1 using an SD card or via the Internet
- Step 2: Update to Ver2.0.2.26.1 using an SD card or USB flash drive
  - Note: The update in step 2 cannot be conducted via the Internet.

### ATTENTION

Be careful because updating from Ver1.x.x to Ver2.0.1.25.1 will restore all settings, including network settings, to their default values.

#### NOTE

Follow the instructions in" Procedures for updating from external storage" to update to Ver2.0.1.25.1 later.

When operating on a network that does not have a DHCP server, the IP address will automatically be set to "192.168.1.100" after updating.

For this reason, it will stop being recognized by the current network, so change the IP addresses of this unit and computer to the" 192.168.1.x" network group before updating. When a DHCP server is present and operating with" Automatic (DHCP)" for network settings, update without making any changes beforehand.

# **VS-R264 / VS-R265**

### Software update procedures

# Procedures for updating from a server (to Ver2.0.1.25.1)

1. When new software is available, a message like the one shown below will appear on the Streaming Dashboard screen to encourage updating.

TASCAM	opulses avanalie! Check for updates on the	r Auvanueu tab.	55_00022E82900	0   192,168.3.2
	Encoder Control	Decoder Control	Device Settings	Advanced
Reset Settings				
Resets all current settings back to default	s except device name, device role, network settings, and	authentication settings.		
Search By Name	-			
Confirm Reset				
Software Update				
Software Update current Device: VS-R265_00022E82900	0 (192,168,3.22)			
Software Update Current Device: VS-R265_00022E82900 Current Version: 0.9.17.1	0 (192.168.3.22)			
Software Update current Davie: VS-R265_0002E82000 current Version: 0.9.17.1 Check for Update	0 (192-168.3.22)			
Software Update current bavie: VS-R265_0002282000 current Version: 0.9.17.1 Check for Update	0 (192.168.3.22)			
Software Update current Device: VS-R065_0002265300 Current Version: 0.9.17.1 Check for Update	0 (192 168 3 22)			
Software Update Current Device: V3-R065_0002283200 Current Version: 0.3.7.1 Criteck by Update Debug Information	0 (192 168 3 22)			
Software Update current bursies: VB-R265, 0002285000 current VB-R268 0 817.1 Citeck for Lippane Debug Information To better help with an issue, we may ask 1	0 (192 166 3 22) ou to provide us with debug information.			

 Update the VS-R264/VSR265 software. Current Device and Current Version show the name and software version of the selected VS-R264/VS-R265. To update the software of the selected VS-R264/VS-R265, click the Construction button.

#### NOTE

Depending on the size of the update file, connecting an SD card to complete the update might be requested.

# Procedures for updating from external storage

Depending on network conditions, connecting to the update server or downloading the update file might not be possible. In this case, follow the procedures below to update using external storage.

### NOTE

If Ver1.0.0.7.1, Ver1.0.1.7.1, Ver1.0.2.7.1 or Ver1.1.0.7.1 is being used, download "Main unit software Ver1.1.0.11.1" and use an SD card to update the unit to Ver1.1.0.11.1 without fail. Before updating to the latest version from Ver1.1.0.11.1, the unit must first be updated to Ver2.0.1.25.1.

Download "Main unit software V2.0.1.25.1" and use an SD card to conduct the update.

Then, download the latest software and follow the procedures below to update the unit.

 Download the latest software from the TEAC Global Site (https://teac-global.com/).
 Decompress the downloaded file if it is in ZIP format or

another compressed file type.

### ATTENTION

After update files are decompressed, versions for the VS-R264 and VS-R265 will have the same file names, but their contents are different.

Be careful with these files because updating with files for the wrong model could cause malfunction or operation trouble.

**2.** After decompressing, copy the folders and files to the top level directory on the external storage.

- Connect the external storage to the unit and refresh the Streaming Dashboard screen.
   When this is done, if the software version of the unit and the file version on the external storage are different, the following message will appear to prompt updating.
  - "Please reboot to finish installing updates."

TASCAM	Please reboot to finish installing	updates.	8 5_00022E829000   192.1	168.3.22
	Encoder Contr	ol Decoder Control	Device Settings Adva	anced
Storage Device Manager Sately remove or format USB drives or SD Open	nent cards.			
Reboot Device If you're experiencing any issues, try a reb Reboot & Update	oot first			
Reset Settings Resets all current settings back to defaults Search RV Name	except device name, device role, network settings, ar	id authentication settings.		
Confirm Reset				

### ATTENTION

Since the requirement is that the update version be different from the software version of the unit, reverting to a version older than the current one is possible. Be careful not to revert to an older version mistakenly.

**4.** Press the Reboot & Update button under Reboot Device on the screen to open a "Are you sure you want to reboot this device?" pop-up.

Counter Counting     Device 2 and       Storage Device Mans:     Arry you user you want to indoor this device?       Storage Device Mans:     Image: Counting Storage Device Manses       Storage Device Mans:     Image: Counting Storage Device Manses       Storage Device Mans:     Image: Counting Storage Device Manses       Reboot Device     Image: Counting Storage Device Manses       Image: Reboot Device     Image: Counting Storage Device Manses       Resent Settings     Resent Settings       Tables at counter storage back to defaults except device manse, device role, refereions untilings, and authentication settings.	No Decode Coded Code Setting Advanced
Storage Device Mans : tany warrow or tomat USB always are tany warrow or tomat USB always are tany many or tomat USB always are tany many or expensioned as an area of the source of	X YB B
Rebool Device If your econencing any tasses, by a rebool first If locate & update Reset Settings Reset & current settings back to default encept device name, device role, reheads settings, and authentication settings	
If you're equeneracy an steuer, try a neboch fest Telenor & Uptere Reset Settings Rates al cumer sterings beac to advante encept divice name, device role, network settings, and authentication settings.	
Reset Settings Resets al current settings back to defaults except device name, device role, network settings, and authentication settings.	
Resets all current settings back to defaults except device name, device role, network settings, and authentication settings.	
	nd authentication settings.
Search By Name -	

- 5. Press the Yes button to execute the update.
- 6. The procedure is complete when "Reboot successful." appears in a pop-up.

Encode Code     Decker Stating     Advance       Storage Device Mans Batty remove a brund UBB alway Com     Interfort successful Interfort successful Interfort Stating and Stating Interfort Stating Interfort Stating Interfort Stating Interfort Stating Interfort Stating Interfort Stating Interfort Stating	Encode Code         Decoder Setting         Advanced           Storage Device Mana Budge statute or bornal USB druce Com         Intelest successful.         Intelest successf	IASCAM	Please rebool	to finish installing upd	ates.	1265_00022E82900	0 192.168.3.22
Storage Device Mans Setor serve a format USB avea Com Com Reboot Device Report Device Report Reprincing any issues, try a reboot first Reset Settings Reset at carrier statings be to deduce score freeze name, device rate, network settings, and authentication settings.	Storage Device Mans Subject server a format USB drave Com Com Reboot Device Type: experiencing any takes, by a reboot that Reboot A type: Reset Setting Reset A surver strings back to defaults except tex/or name, device rise, network settings, and authentication settings. South for trave			Encoder Control	Decoder Control	Device Settings	Advanced
Reboot Device If yours experiences any issues, by a reboot first Record & Uptane Reset Settings Resets all current settings back to defaults except device name, device name, feation's settings, and authentication settings. Second By Tamerrow T	Reboot Device Tryokre experiments any issues, by a reboot that Reboot a system  Reset Settings Reset Settings  Reset Settings  Reset Settings  Tryokre to defaults except device name, device role, network settings, and authentication settings.  Setting to man  Tourism to	Storage Device Manager Ret Safely remove or format USB drives or	ooot successful.		к		
In your expensions a systemes, by a related first Instant & Update Reset Settings Reset all carrier settings back to defaults except device name, device role, relation's settings, and authentication settings. Sector By hume	If you're experiencing ary Issues, by a retood fisit Record & Lypane Resel Settings Resel a fourter schipp oach i'r defaults encopt device name, device role, retwork settings, and authentication settings. Search III y hann Contem Record	Reboot Device					
Reset Settings Resets at current settings back to defaults except device name, device role, network settings, and authentication settings. Search by Name	Reset Settings Reset and more settings, and authentication settings, Search by home  Comments and Comments an	If you're experiencing any issues, try a rebool Reboot & Update	t first)				
Reset Settings Reset at current settings task to defaults encept device name, device role, network settings, and authentication settings. Search by Name	Reset Settings Resets at counter strings back to defaults except device name, device role, network settings, and authentication settings. Sector by hume Counter Network Count						
Search By Name -	Search By Name  Continu Reset.						
	Confirm Reset	Reset Settings Resets all current settings back to defaults eo	cept device name, device role	network settings, and au	thentication settings.		

This completes updating of the unit.

#### ATTENTION

An SD card that has been used once for updating cannot be used as is to update again.

The contents of the updated files are changed, so the SD card must be erased and the files copied to it again each time when updating multiple VS-R units.