

## TASCAM MMR-8 and MMP-16 Rescue Disks

If the MMR or MMP unit fails to boot properly after performing a system software upgrade, a RESCUE BOOT DISK may be used to boot the MMR or MMP system. This disk is a safety boot disk (system start-up disk) for the unit listed on the disk label (either the TASCAM MMR-8 or MMP-16). A second disk, labeled RESCUE DISK #2 must be used before installing Version 4.0 or higher of the MMR or MMP software.

**Note: For normal software upgrades, the most recent software is installed by using Menu 995 on the MMR or MMP according to the instructions supplied with the system documentation.**

The RESCUE BOOT DISK may only be used as a boot disk *and may not* be used in the same way as a normal upgrade disk (run from Menu 995). To use this disk, follow these steps:

- 1.) Turn the MMR or MMP unit off
- 2.) Insert the appropriate (MMR or MMP) RESCUE BOOT DISK in the internal floppy drive
- 3.) Turn the MMR or MMP unit power switch on
- 4.) The system will boot up using the floppy disk and will install the MMR or MMP software
- 5.) When completed, the LCD display will show the message :
  - for the MMR-8: "Updt complete R:d500"  
"L:fb01 A:6aef U:c984"
  - for the MMP-16: "Updt complete R:d500"  
"L:5edc A:5d64 U:bdb2"
- 6.) Upon successful installation, remove the RESCUE BOOT DISK floppy and cycle power
  - Note: R:0000 displayed if no remote is attached to the unit
  - U:0000 displayed if no UIB board is present

After installing the software from the RESCUE BOOT DISK, the software version Setup Menu (Menu 990) will indicate that "Ver 1.27" is the currently installed software. The Setup Menu will be present, but not all functions of the MMR or MMP may work fully while running this Rescue version. Once the RESCUE BOOT DISK has been used, **immediately** install RESCUE DISK #2 using the normal software update procedure (Setup Menu 995) to complete the rescue operation. The software version Setup Menu (Menu 990) will indicate that "Version 3.21" is the currently installed software. This will allow the current release software (4.0 or higher) to then be installed. Upgrade the system to the most recent software version using the normal software update procedure (Setup Menu 995). Keep the RESCUE BOOT DISK and RESCUE DISK #2 in a safe place in case they are needed in the future.

For further information or technical assistance, please call TASCAM Customer Support at:

TASCAM  
7733 Telegraph Road  
Montebello, CA 90640  
Tel (213) 726-0303 Ext 617  
Fax (213) 727-7632  
E-mail: [tascamsupport@teac.com](mailto:tascamsupport@teac.com)

Technical assistance is only available to registered owners of MMR-8 and MMP-16 products. Be sure to write down your serial number before installation for future reference, as you will need it, along with the software version you are currently running, when contacting technical support. You can write your serial number here: MMR/MMP serial #: \_\_\_\_\_

The most recent MMR/MMP system software updates, documentation, information on technical support, and information on all Tascam products is available via the Tascam World Wide Web site at:

<http://www.tascam.com>